



STEVEN L. BESHEAR
GOVERNOR

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SECRETARY

PUBLIC PROTECTION CABINET
DEPARTMENT OF HOUSING, BUILDINGS AND CONSTRUCTION
DIVISION OF HVAC
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FORMAL CONSUMER COMPLAINT

Site of Complaint _____
County City Street or Road

Owner(s) Name _____ **Home Phone #** _____

Address _____
Street or P O Box Address City County Zip

Company Name _____

Company Owner(s) Name _____ **Master License #** _____

Address _____
Street or P O Box Address City County Zip

Company Phone # _____ **Date of Installation** _____

The Board may revoke, suspend, place on probation or restrict the license or certificate of any licensee or certificate holder; refuse to issue or renew a license or certificate; or reprimand, censure, or fine a licensee or certificate holder for violation of KRS 198B.650 to KRS 198.689.

Check all that applies below.

___ HVAC person **not** licensed.

___ Incompetence of or deliberate disregard and violation of building codes and applicable codes.

___ Faulty installation, maintenance, alteration or repair of:

___ Heating System ___ Cooling System ___ Ventilation System

___ Other _____

___ **Are there is currently on-going court litigation in this matter in** _____ **County.**

I understand and agree that I may be subpoenaed to testify if a hearing is held before the HVAC Board as a result of this formal consumer complaint.

Owner(s) Signature _____ **Date** _____



Equal Opportunity Employer M/F/D

System: _____

[illegible]

****Your view as to how this matter should be resolved**** _____
